

**COVID-19 POLICY AND PROCEDURE**  
**REQUIRED SCREENING QUESTIONS VIA TELEPHONE PRIOR TO**  
**APPOINTMENT:**

In order to provide osteopathic treatment, when booking appointments all patients are screened prior to the appointment. Patients should be aware that a consent form will need to be signed. I will be making use of personal protective equipment (PPE) and using enhanced hygiene procedures to reduce the risk of infection.

- ✓ Do you have any symptoms of COVID-19? (persistent cough or fever over 37.8 degrees C)
- ✓ Are you or have you been in contact with a person who is currently suffering from the Corona Virus?
- ✓ Are you pregnant (if applicable) or do you have any underlying medical conditions that would deem you vulnerable? If unsure please refer to government guidelines for increased vulnerability available on the NHS website.
- ✓ Are you prepared for payment to be made using a card machine or bank transfer?
- ✓ Are you prepared to wear a face mask at all times during your appointment?
- ✓ Have you read the consent form available on the clinic website and are you happy to sign this on arrival?

(If a patient does not have access to technology, the consent form can be discussed via telephone conversation so patient is informed of the risks.)

[www.osteopathichealthcare.org.uk/julie-oliver-osteopath.php](http://www.osteopathichealthcare.org.uk/julie-oliver-osteopath.php)

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